



Dear Valued Customer,

We appreciate your confidence in using Diamond Line Delivery Systems for your transportation needs. We will continue to strive to earn your business by providing on time and claims free service to you and your customers. We value the trust you have placed in Diamond Line and look forward to continuing to act as an extension of your business.

While the cost of providing quality service rises, we continue to do everything we can to keep costs reduced. However, to maintain our quality levels we must address the increases in costs that are not in our direct control such as equipment, healthcare, increased traffic congestion, technology, and the cost of keeping our employees safe and healthy during the pandemic.

Effective November 16<sup>th</sup>, 2020 Diamond Line Delivery will be implementing a general rate increase of 5.9%. This increase will apply to all commodity rates, pallet rates and minimums. This increase excludes customers on contract rates however, contract pricing will be updated yearly upon the expiration of the contract.

We value our relationship with you and look forward to serving you and your customers in the future. If you have any questions regarding this increase, please do not hesitate to reach out to your account executive or call us at (866) 933-8733.

Thank you,  
Diamond Line Delivery systems, Inc.